



9/1/2023

Dear Roughneck Supply Customer,

We appreciate the opportunity to be your wholesaler of choice. We work diligently with our manufacturing partners to establish the right pricing so that you are competitive in the current market conditions. The COVID-19 pandemic has had an adverse effect on the price and availability of many different raw materials. Transportation has also had a significant impact on our increasing costs.

Given the current economic situation, many manufacturers had to immediately raise prices due to the volatility and continue to do so frequently. Due to these market conditions, Roughneck Supply is transitioning to monthly price changes instead of the normal quarterly price changes.

Pricing is also available on our website after you log in to your account at [www.roughnecksupply.com](http://www.roughnecksupply.com).

We plan to update the price changes on our website as we get them. Users with an online account will be able to view a summary of the upcoming price changes and download the new prices once they are available.

We understand the challenges that price changes cause and will continue to minimize the impact as we can. However, with the current volatility in the raw material shortages and transportation costs, modifications in price and availability will be prevalent moving forward.

We pledge to continue making every effort to limit the impact of rising costs for our customers. As always, thank you for your continued support and understanding.

Regards,

Roughneck Supply Management